

The Utrujj Weekend Retreat 2019

Frequently Asked Questions

1. Are there any outdoors activities offered like archery, or other sports for youngsters?

Answer: The retreat is a holistic experience for the whole family.

In addition to the 'Ibadah, there will be opportunities for recreation and use of on-site leisure facilities for families, including sports pitches, pool and an adventure playground. Further details will be announced in due course, once confirmed.

2. What is the daily start and finish time for the retreat?

Answer: The retreat typically starts at 10am on both Saturday and Sunday. On Saturday the teaching will finish at 5pm, and on Sunday the teaching will finish at 1pm, with family activities till 4pm inshallah. The full programme will be sent to delegates in due course.

3. Does the single room price include the retreat fee?

Answer: The room fees include the cost of the retreat. Creche costs are additional. The venue offers additional recreational opportunities, of which use of the gym, pool, sports pitches and grounds is included in the package. Additional activities may be offered on an optional basis and would attract a supplement.

Day delegate rate includes meals and lectures, but not access to the pool and other hotel facilities.

4. Is there a refund policy?

Answer: Unfortunately, due to the bookings arrangements with the venue, we are unable to offer a refund. If there are any exceptional circumstances, please email: retreat@utruij.org as early as possible so we can assist you as best as we can, in shaa Allah.

5. Can I access to the hotel facilities such as pool?

As per hotel policy, facilities, such as use of pool, are not included in the day delegate rate.

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6. Is there a spiritual programme for our children?

Answer: We are intending to hold circle time for children and youth in an age-appropriate fashion, insha'Allah. In addition to the good company, opportunities for congregational prayer and the general tranquillity (for the remembrance of Allah brings tranquillity to the heart), we hope to inspire young hearts and minds with love for their faith and kindness. We hope this will help sow the seeds of the village they need around them as we strive to raise them well.

7. Could you recommend any local hotels for alternative accommodation?

Answer: We are not recommending any particular hotels. The nearest hotels will be in Reading itself. We have approached the venue- should day delegates wish to stay for the weekend, you can either approach De Vere Wokefield independently to make your own arrangements or google/research the local area.

8. I have tried booking online but it says the creche and / or residential packages are sold out? What shall I do?

Answer: Alhamdulillah the rooms are sold out and the creche is full. However please do email retreat@utruij.org if you would definitely like to attend as a residential delegate or join the creche and we will add your name to the waiting list. If a space becomes available, we will contact you immediately and you would need to accept the place at that time, with no refund or cancellation at this late stage.

Alternatively you could book in as a day delegate and attend one or both days, or source your own accommodation.

9. Will there be stalls at the Retreat?

There will be a limited number of stalls which we feel support worthwhile causes and /or are in keeping with the Utrujj ethos. Please feel free to bring extra cash should you wish to make a purchase.

If you are interested in hiring a stall, each proposal will be considered on an individual basis, inshaAllah. We especially welcome creativity, entrepreneurship, co-operatives and ethical ventures. Please email retreat@utruij.org if you are interested in hiring a stall.

May Allah Almighty facilitate the best and open the doors to knowledge and remembrance for everyone. Ameen

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